



## PATIENT REVIEW OF CURRENT OFFICE POLICIES

1. 24 HOUR CANCELLATION POLICY: All appointments must be canceled 24 hours prior to your scheduled appointment. Failure to do so will result in a \$75.00 cancellation fee that will be automatically applied to your account.
2. NO CALL, NO SHOW POLICY: Effective February 2026. Patients who fail to call to cancel and do not show for their appointments (No call, No show) will be charged the full visit fee. All no show fees must be paid in full before the next appointment can be scheduled. We can move your appointment to a virtual visit or phone call on a case by case basis.
3. LAB WORK: Lab work must be updated every year unless otherwise specified by Dr. Salter. A Why Weight Staff Member will advise you of when your updated labs are due and will provide you with said cost. If you choose to have your labs drawn at another facility please provide us a copy of your results. You may fax us copies of your results to (866)-633-3858 or hand carry a copy to our office. Please ensure that new labs are received in this office two weeks prior to your next scheduled appointment.
4. MEDICATIONS: Medications will be dispensed only when the patient's account is paid in full. Medication extensions will be considered on a case-by-case basis.

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### I HAVE READ, UNDERSTAND AND AGREE TO THE ABOVE POLICES.

By providing your signature below you are stating full understanding and agreement to Why Weight, LLC's policies.

Printed Name: \_\_\_\_\_ Date: \_\_\_\_\_

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Patient or legal Guardian (relationship): \_\_\_\_\_

Staff Initials: \_\_\_\_\_