



Dear Patients and Friends,

I have exciting news about Prairie View Dental! After years of managing my practice independently, and despite all we have accomplished together, the increasing complexity of dental insurance, regulations, IT, staffing, and rising costs for supplies, labs, and utilities made it clear that finding business management support would help us continue delivering the highest standard of dental care. Because of this, I made it my goal over the past year to seek help.

After much thought, research, interviewing, and discussion, I found a solution that will be great for you, for me, and for our community. I have partnered with Grand Dental Associates from Aurora to help manage the backend operations of Prairie View Dental.

Grand Dental is owned by four Illinois-licensed dentists — and now me as well! We are a local group with eleven practices, including Prairie View Dental and my Chicago office, Oz Park Family Dental. We are not a large corporate dental group. We are not backed by private equity. We are five dentists committed to providing extraordinary care to the communities we serve at affordable fees. Dr. Williams, Dr. Cavero, and I will still be here to take care of you. I'm not going anywhere! The only change is that now we can focus solely on your dental needs while Grand Dental supports us with business management.

Here's what you need to know:

1. **The same team you know and trust is still here.**
2. **New in-network options!** In the coming weeks, we will be introducing several dental insurance plans for our patients. Many of you have asked about this — and it's finally happening!
3. **Expanded specialty services.** Grand Dental Group's specialists will be available to Prairie View Dental patients, including periodontics, oral surgery, orthodontics, and pediatric & special needs dentistry. Not all specialists will be available immediately onsite, but you will have access to them nearby at Grand Dental in downtown Sycamore until they begin visiting Prairie View Dental regularly.
4. **Improved technology.** We'll have better computers, upgraded x-ray systems, and dental scanners coming soon — no more messy impressions!
5. **Better billing services.** Grand Dental has a dedicated insurance team to help process claims quickly and accurately, reducing the insurance frustrations we know many patients experience.

All I ask for is your patience during this transition with Grand Dental. If you have any questions, please don't hesitate to reach out. Thank you for being such an amazing patient and allowing us the honor and opportunity to care for your smile and oral health.

My best,

Dr. Tiffany Jozwiak