B. Gibbs

Funeral Services Ltd

NAFD
MEMBER

STANDARDISED PRICE LIST

All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).

ATTENDED FUNERAL (funeral director's charges only)	**£2390**
This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation.	
Taking care of all necessary legal and administrative arrangements	£800
Collecting and transporting the deceased person from the place of death (normally within 15 miles of the funeral director's premises) into the funeral director's care.	£250
Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept at both the funeral director's branch premises.	£350
Providing a suitable coffin – this will be made from a Wood Effect Coffin.	£445
Viewing of the deceased person for family and friends, by appointment with the funeral director. (where viewing is requested by the customer)	£50
At a date and time you agree with the funeral director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the funeral director's premises) in a hearse or other appropriate vehicle.	£495

UNATTENDED FUNERAL

This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself.

Burial (funeral director's charges only)	**Not offered**
Cremation (funeral director's charges plus the cremation fee) [2]	**£1,575**

FEES YOU MUST PAY

For an Attended or Unattended burial funeral, the **burial fee.[1]**	**£642 - £1101**
In this local area, the typical cost of the burial fee for local residents is:	£642 - £1101
For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees.	
For an Attended cremation funeral, the **cremation fee.[2]**	**£495-£1142**
In this local area, the typical cost of a cremation for local residents is:	£495-£1142

Please discuss any **specific religious, belief-based and/or cultural requirements** that you have with the funeral director.

ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES

This funeral director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a third party to supply them. Examples include:

Additional mileage (price per mile)	£1.45
Additional transfers of the deceased person's body (e.g. to their home, to a place of worship etc.) (price per transfer)	£275
Collection and delivery of ashes (local address)	£55
Embalming	£125
Funeral officiant (e.g. celebrant, minister of religion etc.)	Prices on request
Services supplied outside of normal office hours	Prices on request

The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier.

[1] This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or for re-opening and closing an existing grave.

[2] In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for the doctor to sign the Medical Certificates for Cremation.

B. Gibbs Funeral Services Ltd. Disclosure of Interest

B. Gibbs Funeral Services is owned by Barry J. Gibbs and Claire E. Gibbs.
B. Gibbs Funeral Services does not have any business or material financial interest in price comparison websites that compare Funeral Director Services and their respective prices.
B. Gibbs Funeral Services has not made any charitable donations to third parties connected to the funeral sector in the last 12 months.

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Crematoria Price List

Standard Fee Attended Service

Taunton Crematorium	£1142.00
Yeovil Crematorium	£1142.00
East Devon Crematorium (Whimple)	£1115.00

Unattended Service

Taunton Crematorium	£450.00
Yeovil Crematorium	£450.00
East Devon Crematorium (Whimple)	£480.00

Reduced Fee Attended Service

Taunton Crematorium	£495.00
Yeovil Crematorium	£495.00
East Devon Crematorium (Whimple)	£875.00

B. Gibbs Funeral Services Ltd. Terms of Business

We are a member of the National Association of Funeral Directors and subscribe to its current Code of Practise, a copy of which is available upon request. We aim to act in a professional manner and provide a courteous, sensitive and dignified service to you.

1 Estimates and Expenses

The estimate enclosed sets out the services we agree to supply. This estimate is an indication of the charges likely to be incurred on the basis of the information and details we know at the date of the estimate. While we make every effort to ensure the accuracy of the estimate, the charges are liable to alteration particularly where third parties change their rates or charges.

We may not know the amount of third party charges in advance of the funeral; however, we give you a best estimate of such charges in the written estimate. The actual amount of the charge will be detailed and shown in the final account.

If you amend your instructions, you may incur additional charges. We will add VAT to any charges, where applicable, and at the rate applicable when we prepare the invoice.

2 Payment Arrangements

The funeral account is due payment within 30 days of our account, unless otherwise agreed by us in writing.

If you fail to pay us in full on the due date, we may charge you interest on the account as follows:

- at a rate of 4% above our banks Base Rate from time in force;
- calculated (on a daily basis) from the date of our account until payment;
- compounded on the first day of each month; and
- before and after Judgment (unless a Court orders otherwise).

We may recover (under Clause 3) the cost of taking legal action to make you pay.

3 Indemnity

You are to indemnify us in full and hold us harmless from all expenses and liabilities we may incur (directly or indirectly including financing costs and including legal costs on a full indemnity basis) following any breach by you of any of your obligations under these Terms.

This means that you are liable to us for losses we incur because you do not comply with these Terms. For example, we will charge you an administration fee where we receive a cheque from you, which is subsequently not honoured, or if we write to remind you that an account is overdue. If we instruct debt collection agents, we may also recover from you the fees we incur.

Further details regarding these fees are available on request. We may claim those losses from you at any time and, if we have to take legal action, we will ask the Court to make you pay our legal costs.

4 Data Protection

Full privacy policy can be found on our website.

5 Cooling-off Period

The Cancellation of Consumer Contracts made in the Consumer's Home or Place of Work etc. Regulation 2008 may give you the right to terminate this agreement in the cooling-off period of fourteen days. If you wish the performance of the agreement to which this right applies to, to commence before the end of the cooling-off period, you must sign the authority in the form, which will be handed to you. In the event that you exercise the right to cancel this contract during the cooling-off period, you will be required to pay a reasonable amount for goods and services already supplied.

6 Termination

This agreement may also be terminated before the services are delivered: (1) by us if you fail to honour your obligations under these Terms and (2) by you communicating to us in writing, terminating your instructions. If you or we terminate your instructions you may, depending upon the reasons for termination, be asked to pay a reasonable amount based upon the work carried out up to the time your termination is received.

7 Standards of Service

The National Association of Funeral Directors', Code of Practise requires that we provide a high quality service in all aspects. If you have any questions or concerns about the service, we provide to you, please raise them in the first instance with our designated senior person. If that does not resolve the problem to your satisfaction the National Association of Funeral Directors through the NAFD Resolve provides a free dispute resolution service, an alternative to legal action. You can contact NAFD Resolve at 618 Warwick Road, Solihull, West Midlands B91 1AA. The NAFD Resolve, and how it can be accessed, is explained in the leaflet entitled "NAFD Resolve The independent funeral consumer complaints service" is available to you and on display in our premises. The NAFD Resolve provides independent conciliation and adjudication through CEDR (Centre for Effective Dispute Resolution) an independent non-profit organisation.

All dates and times provided on the estimate cannot be guaranteed until final bookings are made and confirmed. Although we endeavour to provide a prompt and efficient service for you, there may be instances where, because of circumstances beyond our control, we are unable to fulfil our obligations to you on the date or time specified. Where this is the case, we will attempt to contact you in advance, using the details overleaf, and advise you of alternative arrangements.

8 Agreement

Your continuing instructions will amount to your continuing acceptance of these Terms of Business.

Your instructions will not create any right enforceable (by virtue of the Contracts Rights of Third Parties Act 1999) by any person not identified as our client.

If any of these terms are unenforceable as drafted: -
it will not affect the enforceability of any other of these Terms: and
if it would be enforceable if amended, it will be treated as so amended.

Nothing in these Terms restricts or limits our liability for death or personal injury.

This agreement is subject to English Law. If you decide to commence legal action, you may do so, in any appropriate UK Court.

9 Cremated Remains (where applicable)

Cremated remains will be stored free of charge for 1 year following the Service. If arrangements have not been made for their resting place prior to this date, we will contact you to make the necessary arrangements. A storage charge will commence from the 1st Anniversary of the Service.

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