

ANNUAL REPORT 2025



 **Macon
Volunteer
Clinic**
Healthcare with Heart

ABOUT US

Founded through the vision of retired physician Chapin Henley and a dedicated group of community volunteers in 2001, Macon Volunteer Clinic was created to provide a medical home for working, uninsured residents of Bibb County. After visiting Volunteers in Medicine clinics and similar facilities across the Southeast, the group recognized the vital role a volunteer-driven clinic could play in addressing healthcare gaps within the local community.

Early support from community partners and foundations helped transform that vision into reality. Grants from McNeil Laboratories and the Robert Wood Johnson Foundation provided training through the Volunteers in Medicine Institute, while Coliseum Health System donated a rent-free facility on Rogers Avenue. The Community Foundation of Central Georgia funded renovations to the site, and additional support from the MedCen Community Health Foundation (now Navicent Health Foundation) and the Peyton Anderson Foundation helped launch the clinic's operations and ensure a successful first year.

Local businesses, churches, civic organizations, and individual supporters rallied behind the mission, donating resources, services, and countless volunteer hours to establish the clinic. Macon Volunteer Clinic incorporated in 2002, received its 501(c)(3) designation that same year, and opened its doors in February 2003.

Over the next two decades, MVC experienced tremendous growth, expanding services and increasing access to care for uninsured adults throughout the region. In 2025, the clinic completed its move from Rogers Avenue to a newly renovated facility at 770 Walnut Street in downtown Macon. The project was made possible through the generosity of Mulberry Street United Methodist Church, the leadership and expertise of Stroud and Company, and more than \$2.5 million in capital campaign support from donors who believed in the future of accessible healthcare.

Today, Macon Volunteer Clinic serves uninsured adults throughout Middle Georgia, providing comprehensive medical, dental, vision, behavioral health, specialty care, and care management services while continuing to fulfill the mission that inspired its founding more than 20 years ago.



Executive Director: John McCard

Medical Director: Dr. Matt Astin

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770 Walnut St. • Macon, GA 31201



maconvolunteerclinic.org

Macon Volunteer Clinic is a local 501(c)(3) organization.

Our Partners

Atrium Health Navicent
Central Georgia Technical College
ENT Center of Central Georgia
Georgia Charitable Care Network
Giving Health
Labcorp
Macon Lions Club
Macon Medical Group
Mercer University School of Medicine
National Association of Free Clinics
OrthoGeorgia
Peak Path Chiropractic
Piedmont Macon
Riverside Imaging Specialists
Wesleyan College



OUR SERVICES

not limited to:

- Primary Healthcare
- Dental Cleanings, Extractions & Restorative Care
- Non-narcotic Prescription Medication Assistance
- Cancer Screenings
- Gynecology
- Chiropractic
- Orthopedics
- Endocrinology
- Acupuncture
- Eye Exams
- Laboratory Analyses
- X-rays & Ultrasounds
- Other Diagnostic Services
- Nutrition Counseling
- Mental Health Counseling

Georgia continues to face one of the highest uninsured rates in the nation. For many uninsured individuals and families, everyday necessities take priority over medical care, often causing health concerns to go untreated.

Macon Volunteer Clinic provides free primary medical, dental, and eye care to uninsured working adults in Middle Georgia, whose income is equal to or less than 200% of the Federal Poverty Level.

MEET MS. MARTEL

A patient at Macon Volunteer Clinic who wanted to share her story.

For years, Ms. Martel dedicated her career to serving others through nonprofit work while raising her daughter as a single mother. Like many nonprofit employees, affordable health insurance remained out of reach. As symptoms of untreated diabetes worsened over several years, she knew she needed medical care. Yet asking for help was not easy.

"Sometimes it's hard to decide that you actually need the resources," she recalled. "It can be hard to say, 'I can't do this on my own, and I'm worth it.'"

When she became a patient at Macon Volunteer Clinic, what began as treatment for diabetes quickly became a coordinated approach to improving her overall health and well-being.

Through medication assistance, specialty care, nutritional counseling, and behavioral health services, she found an entire team invested in her success. As treatment progressed, she began sleeping better, losing weight, and regaining energy, while also receiving support during the emotional transition of sending her daughter off to college.

"There is not one person who didn't make me feel welcome,

heard, and seen," she said. "I feel like it was a level of care that was exceptional and unlike anything I've experienced before."

Today, Ms. Martel is grateful not only for the care she received, but for the encouragement she found along the way. Looking back, she believes delaying care any longer could have had devastating consequences. Most importantly, she found a team that celebrated her successes and supported her every step of the way.

"They knew my name, they knew my story, and they celebrated my wins with me."

The Macon Volunteer Clinic proudly celebrates the accomplishments of 2025, all thanks to the dedication and support of our volunteers. With volunteer numbers at robust levels, we facilitated 7,229 patient encounters and welcomed 118 new patients into our care network! A new cohort of volunteers has joined our team, representing specialties such as endocrinology, neurology, acupuncture, dentistry, physical therapy, optometry, and more.

Dear Friends of MVC,

Because of you, 2025 has been a year of meaningful growth and measurable impact for the Macon Volunteer Clinic. In our first full year serving patients in our new downtown facility, we continued building upon the vision established more than two decades ago—to provide compassionate, community-based healthcare to uninsured individuals and families across Middle Georgia.

This year, MVC delivered more than 7,000 patient encounters, helping uninsured adults receive essential medical, dental, and specialty care they might not otherwise

2025 MILESTONES

2025 Staff Additions:



In 2025, **Blair Cook** joined the Macon Volunteer Clinic team as Staff Family Nurse Practitioner. Blair quickly became an extraordinary addition to our clinical team, bringing compassion, clinical excellence, and a deep commitment to patient-centered care.



After more than three years serving as a volunteer RN with Macon Volunteer Clinic, **Merry Gardner** joined the team in 2025 as Care Manager. In her role, Merry provides care coordination and support for patients with complex medical needs, helping connect them with the resources and treatment they need to improve their health outcomes.

Lifesaving Partnership Established

In 2025, Macon Volunteer Clinic launched its first on-site community blood drives in partnership with the American Red Cross. These drives expanded MVC's impact beyond traditional patient care, providing staff, volunteers, and community members with an opportunity to help meet critical blood supply needs and save lives across our region.



American Red Cross



Riverside
IMAGING SPECIALISTS

Established a new partnership with Riverside Imaging Specialists to provide pro bono MRI and CT imaging services, expanding Macon Volunteer Clinic's diagnostic capabilities and increasing access to advanced care for uninsured patients.

be able to access. Our expanded facility, improved equipment, and growing network of volunteer providers and community partners have allowed us to increase both the scope and quality of services available to our patients. As the need for accessible healthcare continues to grow across our region, we remain committed to ensuring that quality care is available to those who need it most.

What continues to distinguish Macon Volunteer Clinic is not only the care we provide, but the compassion and personal attention behind every patient interaction. Patients are

welcomed, listened to, and cared for by individuals who are deeply committed to serving our community. This spirit remains the enduring legacy of our founder, Chapin Henley, and continues to guide our mission each day.

As we look ahead, the need for accessible healthcare remains great, and because of supporters like you, we are able to meet that need with hope and confidence. Thank you for your continued generosity, belief in this mission, and commitment to helping us change lives across our community.

With gratitude,


John McCard
Executive Director



Grand Opening - 770 Walnut St.

In 2025, Macon Volunteer Clinic officially celebrated the grand opening of our new downtown facility at 770 Walnut Street, welcoming patients into a beautiful new medical home designed to expand access to quality healthcare across Central Georgia.



Established a partnership with Middle Georgia State University School of Nursing to provide Bachelor of Science in Nursing students with clinical rotation opportunities at Macon Volunteer Clinic. The collaboration gives future nurses hands-on experience serving uninsured patients while supporting MVC's mission of compassionate, community-based care.

Leaving a Lasting Mark



In October 2025, Macon Volunteer Clinic brought the community together for the installation of a new mural in the volunteer and staff parking area. Supporters, volunteers, and community members were invited to "make their mark" on the clinic by helping paint the mural, creating a lasting symbol of community and shared purpose while contributing to the vibrant art culture deeply rooted in downtown Macon. Special thanks to Mama Hawk Draws for designing and bringing this extraordinary piece representing MVC to life. The mural now serves as an inspiring visual for all who pass by the clinic each day.



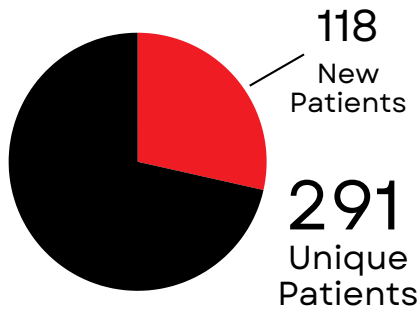
Community Impact 2025

The Need

Many of our patients fall into the "coverage gap," earning too much to qualify for Medicaid while still struggling to afford coverage through the Georgia Health Insurance Marketplace. Between 11% and 14% of adults in Middle Georgia remain uninsured. For these individuals, Macon Volunteer Clinic provides a vital pathway to quality healthcare and serves as a trusted source of medical, dental, and specialty care.

Most Common Diagnoses - (1) Hypertension; (2) Diabetes; (3) Hyperlipidemia

7,229
Patient Encounters



Patient Eligibility

In order to qualify, a person must:

- Be actively working
- Reside in Middle Georgia
- Be 18-64 years of age
- Be uninsured
- Have a valid SSN
- Have a current year tax return
- Earn no more than 200% of the 2026 Federal Poverty Level

Between 11-13% of adults in Georgia have been diagnosed with diabetes. 42% of adults in Macon, GA have been diagnosed with hypertension.



1,219

Medical Visits with an MD or Nurse Practitioner



199

Cancer Screenings



320

Dental Exams, Cleanings, X-rays, Fillings, & Extractions

93%
with Annual
Income under
\$35,000

66%
Female

34%
Black or African
American

\$1,563,470

in free medical services provided

\$3,431.75

total expense
per patient

Macon Volunteer Clinic is
100% funded by grants and donations.



\$249,797

in free non-narcotic prescription
medication assistance

Q: Why is there still a need for Macon Volunteer Clinic?

Despite advances in healthcare coverage, many working adults throughout Middle Georgia remain uninsured. Some earn too much to qualify for assistance programs, while others cannot afford the cost of insurance, deductibles, or copays. For these individuals, MVC serves as a vital source of accessible, affordable healthcare.

Q: Who are MVC patients?

MVC patients are hardworking adults who lack access to affordable health insurance. They work in restaurants, childcare centers, hotels, retail stores, construction, and many other essential industries throughout Middle Georgia. Without MVC, many would rely on emergency rooms or go without care altogether.

Q: What services does MVC provide?

MVC provides primary medical care, dental care, vision services, specialty referrals, medication assistance, behavioral health services, health education, and care management for uninsured adults throughout Middle Georgia.

Q: Who provides care at MVC?

More than 150 volunteer physicians, nurses, dentists, dental hygienists, pharmacists, and other healthcare professionals donate their time and expertise to care for MVC patients. Their service is supported by a dedicated staff and overseen by experienced medical leadership.

Q: How does MVC impact the community?

By providing quality healthcare to uninsured adults, MVC helps improve health outcomes and reduce avoidable emergency room visits. Healthier individuals strengthen families, workplaces, and communities while helping reduce the burden of uncompensated care on local healthcare systems.

Q: Why is caring for uninsured adults so important?

Without access to regular healthcare, uninsured individuals are less likely to receive preventive services, manage chronic conditions, or seek treatment early. This often leads to more serious health complications, higher healthcare costs, and poorer outcomes. MVC helps bridge this gap by providing consistent, high-quality care to those who need it most.

Q: How is MVC funded?

MVC receives no direct government funding for its operations. The clinic is supported through the generosity of individuals, foundations, businesses, churches, civic organizations, and community partners who believe everyone deserves access to quality healthcare.

Q: How can I support MVC?

Community members can support MVC through financial contributions, volunteer service, in-kind donations, advocacy, and participation in fundraising events. Every gift helps expand access to healthcare for uninsured adults throughout Middle Georgia.



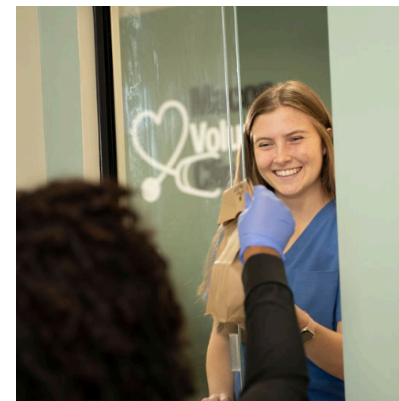
187

active volunteers

Our Volunteers

are physicians, dentists, nurses, scribes, medical assistants, and administrative helpers

INCLUDES: 100+ students (nursing, pre-med, medical, pre-dental, and dental hygiene), who are trained on-site



“Volunteering at MVC has truly changed my perspective on accessible healthcare and the needs of the community around me. It has been a privilege to learn from providers and staff who genuinely care about their patients. I am grateful to be part of an organization that makes a meaningful difference and positively impacts lives everyday.”

Mary Kathryn Mason
Lead Volunteer
(All Areas)

“It’s so gratifying to hear our staff’s concern for our patients’ total well-being and how important it is to address the frequent isolation and hopelessness many of our patients experience. So many have no one they trust to talk to about their feelings of being overwhelmed and alone, and they often get stuck trying to solve problems on their own. Frequently, I hear people say, ‘This is a safe place to talk about my struggles because the staff cares so much.’ I feel fortunate to be part of such a caring place!”

Gaye Ethridge
Volunteer Mental Health Counselor





4,664

Total Hours Volunteered in 2025, Delivering Heartfelt Care



"It's hard to put into words how much Macon Volunteer Clinic has changed my life. It has given me an incredible opportunity to learn while serving the underserved members of our community. Watching the staff volunteer their time and patients show up despite every obstacle has shaped the kind of physician I hope to become one day. I leave every clinic more grateful and certain that compassionate, accessible healthcare can change lives."

Pierce Baker
Lead Volunteer
(All Areas)



OUR DONORS

We are grateful for the gifts given to the clinic by individuals, families, businesses, and organizations. Your generosity makes our work possible.

“Christ Church is pleased to be a community partner with Macon Volunteer Clinic and to help support their important work of providing healthcare to those who cannot otherwise afford it. Dr. Jack Menendez, a Christ Church parishioner who has since gone on to be with the Lord, was one of the founding doctors who had a heart for those not being served by the healthcare system. That concern continues to carry forth in the heart of Christ Church as his legacy, and is currently being championed so beautifully by the Rev. John McCard. We are grateful for the important work being done there and will continue to help fund your endeavors!”

Rev. Cynthia Knapp

*Rector, Christ Church Macon, GA
Civic Donor*

“MVC has been and continues to be a major blessing to our community. I am grateful in being a part of its mission. The staff, volunteers, and financial supporters are to be commended in their efforts of providing healthcare assistance to Macon-Bibb. ”

Pastor Leon Ward

*Board of Directors Member - MVC
New Monthly Donor - 2025*

“CGTC proudly supports the Macon Volunteer Clinic’s yearly DocStock. The clinic’s incredibly generous support to our Health Sciences Programs has allowed students to remain engaged in their studies and pursue their lifelong dreams. CGTC takes pride in its mission giving back to the community, and the Macon Volunteer Clinic’s commitment to helping students continues to be a remarkable vessel for prospering the next generation of community helpers. Thank you so much for your gratitude and the continued perseverance of student success.”

Central Georgia Technical College

Sponsor of DocStock

“The Macon Volunteer Clinic helps those who are working, doing their best, and contributing to our community's economy, but can't afford the expense of healthcare insurance. It is gratifying to join the medical community in helping provide quality healthcare to those who might otherwise go without it.”

Robert “Robbo” Hatcher

Donor Since 2005

“I first formed a relationship with the Macon Volunteer Clinic while assisting in evaluating potential locations for a new facility, where I became aware of their mission. Once 770 Walnut Street was selected as their future home, Stroud and Company managed the design and renovation, working closely with the MVC team. This experience allowed me to learn their passion for the mission and the level of care they provide. The relationships formed during this process made me a strong advocate and willing financial supporter. The Macon Volunteer Clinic is a local, non-profit organization serving members of our community who cannot afford insurance or out-of-pocket expenses and do not qualify for many government programs. Through volunteer medical professionals and financial support, deserving neighbors receive topflight care in a professional, caring environment. An investment in MVC is an investment in members of our community who are often overlooked.”

Charles G. Stroud, Sr.

*President - Stroud and Company
Corporate Donor*

THE SUPPORT BEHIND THE MISSION

FOUNDER'S CIRCLE

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Georgia Baptist Health Care Ministry Foundation Lynn and Alan Neal Foundation Fund - CFCG
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Macon Volunteer Clinic receives no state or federal funding, and no patient is ever charged a fee for our services. Our clinic is 100% philanthropy-funded by donors like you!

YOUR DONATIONS GO A LONG WAY AT MACON VOLUNTEER CLINIC! HELP US ACHIEVE OUR MISSION.

Macon Volunteer Clinic experienced a milestone year in 2025, highlighted by the successful completion of the Building Healthier Futures Capital Campaign. After expenses, the campaign generated a surplus of \$328,000, which has been responsibly reserved to support future capital needs and ensure the clinic's long-term sustainability. While operational expenses did increase compared to the previous year, careful financial stewardship allowed the organization to remain under budget. These higher expenses were primarily due to carrying the cost of two buildings until the sale of the Rogers Avenue location, as well as increased costs associated with the larger Walnut Street facility. Despite this, the clinic maintained an efficient cost structure, with an average expense of \$138.16 per patient encounter and an annual cost of \$3,431.75 per patient.

Donors can be confident that their gifts are an investment in an organization that serves the community with transparency, integrity, and pride.

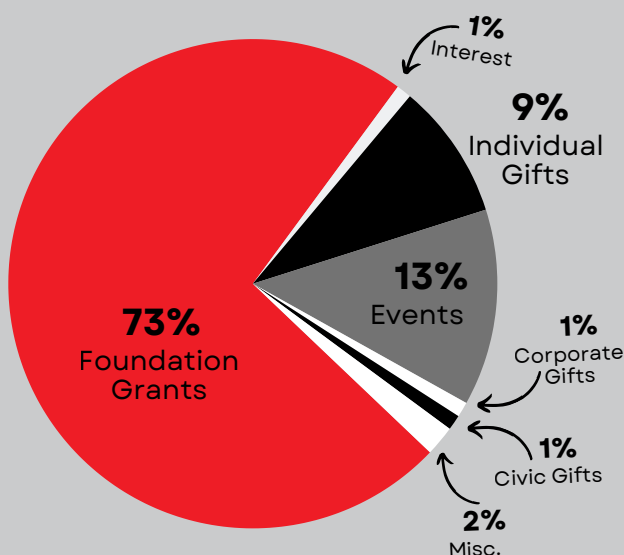
Thanks to the dedicated service of 187 volunteers, no-cost medications provided by pharmaceutical partners, and generous in-kind contributions from community partners, the clinic delivered an estimated \$1,563,470 in services in 2025. Notably, the clinic expanded its range of services during the year without increasing overall costs, preserving its mission to provide high-quality, free healthcare to patients across Middle Georgia.



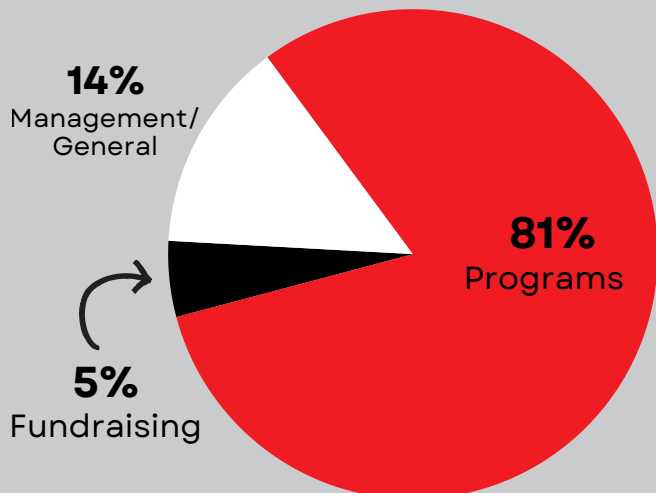
Julia Norman

To Learn More,
Contact Julia Norman,
Director of Development:
(478)755-1110, ext. 227
jnorman@maconvolunteerclinic.org

REVENUES



EXPENSES



Macon Volunteer Clinic is a local 501(c)(3) organization.
All donations are tax-deductible as allowable by law.

2025 was a year full of changes for Macon Volunteer Clinic. These changes have greatly increased our impact on the health of our patients.

The elephant in the room (or on the block) was the grand opening of our new clinic on Walnut St. We have more than doubled care spaces for our patients. New equipment was obtained for both our GYN services and ophthalmology services. Ophthalmology even has their own space. Our dental service line is enjoying its separate “wing” in the new clinic. Thank you to all those who donated time, money, or equipment to open this new facility.

Two new staff additions have had immense benefits for our patients. First, Blair Cook joined as our staff nurse practitioner. Being the primary provider for the majority of our patients, Blair has jumped in seamlessly and our outcomes are improving. Blair’s work is being complimented by the addition of Merry Gardner as our care manager. Merry provides invaluable services that help our patients navigate the crazy world of healthcare. Along with a host of new volunteers, the clinic has begun working with nursing students from Middle Georgia on their clinical rotations.

Community outreach has increased with becoming a site for blood drives with the American Red Cross. The clinic hosted three blood drives in 2025, gathering double digit units of blood at each. More community outreach, or beautification, was obtained when a mural was drawn on the wall of the parking lot adjacent to the clinic. This was done as a community event with spectacular participation.

2025 closed the book on one chapter in the history of MVC and opened a new volume. Great things are on the horizon for the clinic with a plethora of opportunities at our doorstep. As always, we greatly appreciate any help we receive and welcome you to visit the clinic.

With gratitude,

Matthew Astin

MD, MPH, MBA, FACEP, FAAEM
Medical Director



Welcome Home

The opening of Macon Volunteer Clinic’s new facility at 770 Walnut Street marked a major milestone in the organization’s history. Designed to better serve the growing needs of our patients and community, the new medical home provides expanded clinical space, improved resources, and a welcoming environment for those seeking care.

This project was made possible through the dedication and support of countless community partners, donors, volunteers, and advocates who believed in the vision of accessible healthcare for all. Special thanks to Stroud and Company for their leadership, dedication to the renovation project, and continued support of the mission and work of Macon Volunteer Clinic.

Message from the Chair of the Board

Dear Friends and Supporters,

On behalf of the Board of Directors of Macon Volunteer Clinic, it is my privilege to present our 2025 Annual Report.

This past year has been one of remarkable growth and meaningful impact. In our first full year serving patients in our new downtown facility on Walnut Street, we saw how this expanded space has strengthened our ability to care for the uninsured men and women of Middle Georgia with compassion and excellence.

Each day, patients come seeking relief, healing, and access to care that might otherwise be out of reach. Thanks to the dedication of our volunteers, staff, community partners, and supporters, Macon Volunteer Clinic continues to be a place where lives are changed and our community is strengthened.

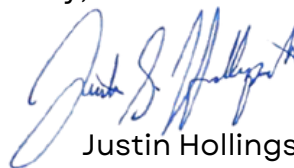
These accomplishments reflect more than statistics—they reflect neighbors helping neighbors, and a community that believes healthcare should be accessible to those who work hard yet remain uninsured.

I am deeply grateful for the support that makes this mission possible. Through financial contributions, volunteer service, partnerships, and advocacy, each act of generosity helps sustain and expand the clinic as the need for affordable healthcare continues to grow.

As we look to the future, we do so with humility and confidence. The challenges facing healthcare remain significant, but so does our commitment to serving as a place of hope and healing for Middle Georgia. Together, we are building a stronger clinic and a healthier community.

Thank you for your continued support of this vital mission.

Sincerely,



Justin Hollingsworth, JD
Chair, Board of Directors
Macon Volunteer Clinic

MEET MS. KELLMAN-SOBERS

A patient at Macon Volunteer Clinic who wanted to share her story.

Living with both sickle cell disease and diabetes presents daily challenges, and after losing her health insurance, access to affordable healthcare became increasingly difficult for Ms. Kellman-Sobers. Before finding Macon Volunteer Clinic, she often relied on hospital visits when health concerns became too serious to ignore.

Since becoming a patient at MVC, she has received ongoing care and support to help manage her chronic conditions. But one morning, a frightening

new health crisis put that support system to the test—she woke up unable to see out of her left eye.

"It felt like my life was dangling in front of me," she recalled. "I didn't know how I was going to survive if I couldn't see. I couldn't work—what was I going to do?"

Recognizing the urgency of the situation, MVC quickly connected Ms. Kellman-Sobers with its volunteer eye doctor, who helped coordinate specialty care and advanced testing. After extensive examinations revealed a severe hemorrhage in her eye, she received the treatment she needed and was closely monitored throughout her recovery.

"In the midst of all of that, MVC was able to assist with payment," she said. "Thank goodness, because I would have had no way to get the appointments or the treatment. It was way more than I could ever afford."

Within weeks, Ms. Kellman-Sobers began seeing signs of improvement. Today, she remains grateful for the care, encouragement, and support she continues to receive through MVC's diabetes management, nutritional counseling, and specialty services.

"The clinic helped me navigate that process and the payments and make sure that I was getting the urgent care that I needed. I don't know where I would be without it."

CLINIC STAFF



John McCard
Executive
Director



Dr. Matt Astin
Medical Director



Blair Cook
Nurse
Practitioner



Theresa Ferrari
Director of
Operations



Merry Gardner
BSN, RN
Care Manager



Sydni Gilbert
Volunteer and
Communications
Specialist



Dona Gurley
Dental
Coordinator



Julia Norman
Director of
Development



Terri Rogers
Patient Assistance
Coordinator
Medical Assistant



Cherish Walker
Office Manager



Sammeria Whipple
BSN, RN
Nurse Manager

Since 2003, Macon Volunteer Clinic has provided over 120,000 patient encounters and served thousands of unique patients.

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**How many
hardworking
neighbors
could we help
today?**



**Someone you
know may be
an eligible
patient.**



**Help us
achieve our
mission.
Spread the
word. Make a
donation.
Volunteer.❤️**



100% Philanthropy-funded
Healthcare with Heart

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