

## **Discrimination is Against the Law**

Dr. Bernard Krupp, DDS, OMS, PA complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Dr. Bernard Krupp, DDS, OMS, PA does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. Dr. Bernard Krupp, DDS, OMS, PA provides free aids and services to people with disabilities to communicate effectively with us, such as:

✓ Qualified sign language interpreters

✓Written information in other formats (large print, audio, accessible electronic formats, other formats)

Dr. Bernard Krupp, DDS, OMS, PA provides free language services to people whose primary language is not English, such as:

✓ Qualified interpreters

If you need these services contact Courtney Schnell, Practice Manager.

If you believe that Dr. Bernard Krupp, DDS, OMS, PA has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Courtney Schnell, Practice Manager 1220 E. Joppa Rd Ste 314 Towson, MD 21286 410.583.7600 410.583.7698 E-Mail: cs@kruppcenter.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Courtney Schnell is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.