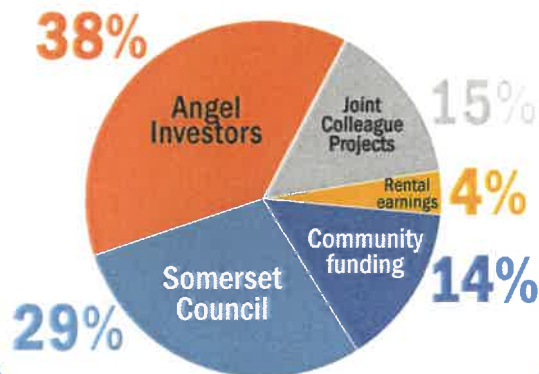


**citizens
advice**

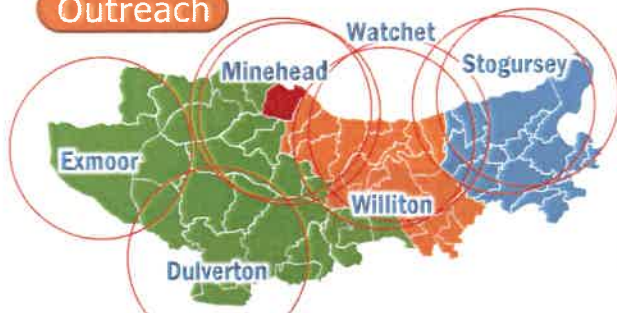
**West
Somerset**

West Somerset CA data for Minehead between April 2024 and March 2025. We completed an average of **11** client support activities per working day for an average of **5 clients per day**

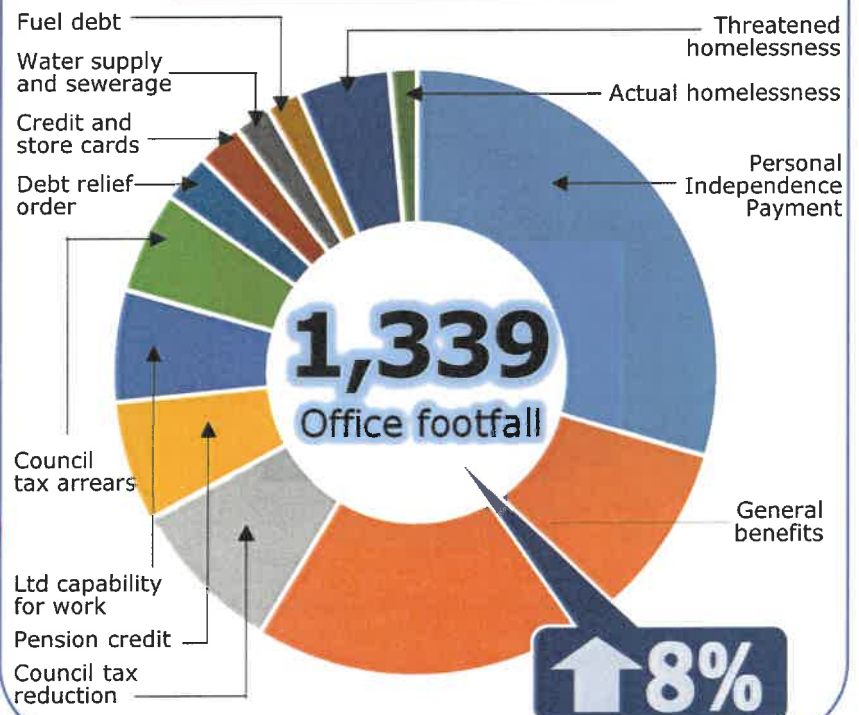
Funding Metrics



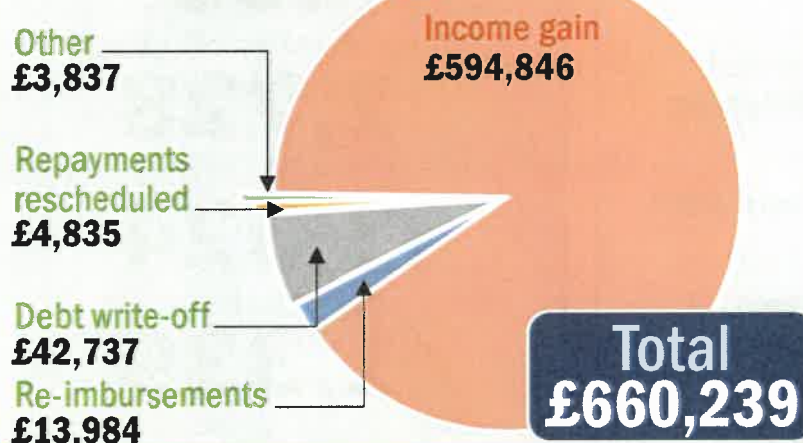
Outreach



Service Overview 2024-2025



Minehead financial outcomes



Team



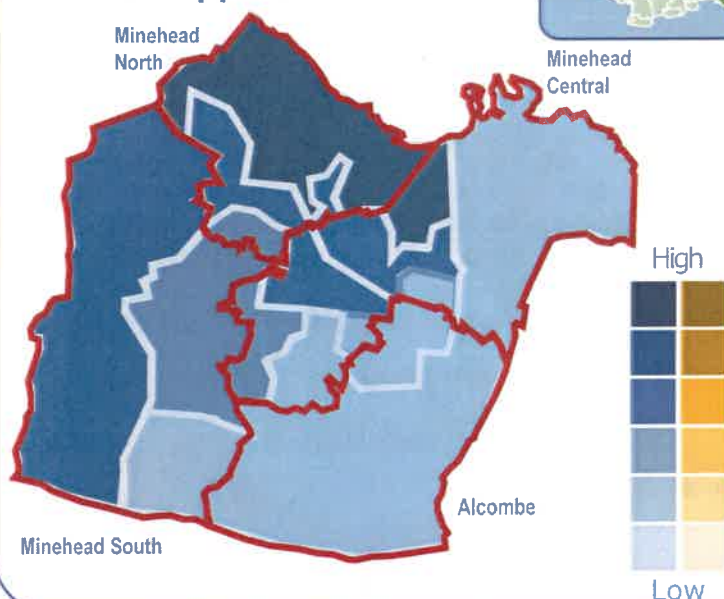
We are an entirely independent charity.

Citizens Advice does not fund us. We are part of the network and we share a data platform. We begin every financial year, never fully funded and source funding on an ongoing basis.

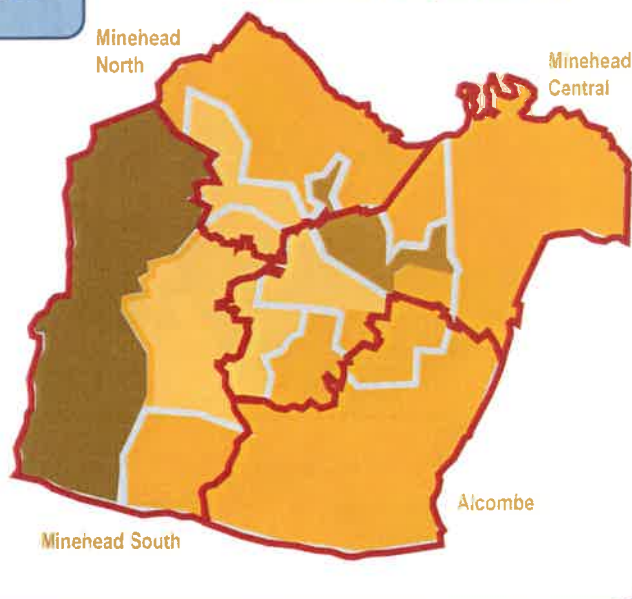
The Lane Centre, Market House Lane, Minehead TA24 5NW

0800 802 1808

Clients Supported



Index of Deprivation



Minehead data from April 2024 to March 2025

The following figures demonstrate how much the people of Minehead benefit from the service we provide:

- **33%** of complex casework was completed on behalf of people living within a Minehead postcode
- **19%** of our total number of clients were within a Minehead postcode
- **46%** of all financial gains were received by people within a Minehead postcode
- **£32,410** was the cost of processing complex client cases for the people within the Minehead area
- Any donation/funding provided to us gains a return on investment (ROI) of around **£8.50** for each **£1** given to West Somerset CA.
- Our charity running costs are **£690** per day (*ALL costs*) a reduction of **£7%** since April 2024.

Cost per day = £690
(down from £739)

Minehead data

Number of complex client cases:

463

Total number of issues:

2,728

Total number of client activities:

3,024

Visitors to the office:

1,339

Drop-in opening hours

Monday	10:00–13:30
Tuesday	CLOSED
Wednesday	10:00–13:30
Thursday	10:00–13:30
Friday	10:00–13:30

Appointments may be set outside of these hours and our team will respond to telephone calls and email communications outside of these times.