RISK MANAGEMENT REVIEW - March 2024

SUBJECT	RISK(S) IDENTIFIED	LIKELIHOOD	MANANAGEMENT / CONTROL OF RISK	REVIEW
	 Council does not fulfil its duties and obligations 	нідн	 Every disbursement has an identifiable power to spend. Staff training provided as required. Staff aware of Legal Powers and Duties and the statutory provisions in which they relate. New staff induction and training programme in place 	
Compliance with law and Proper Practices	Council exceeds its powers	HIGH	 and carried out by all new staff. Refreshers available as required. New Councillor induction and training package in development. Additional training of Councillors and staff as required. Monthly Full Council meetings held. Appointment of qualified and experienced Internal Auditor. Audit reports considered by Finance and General Purposes committee and required actions but in place Town Council is a member of Somerset Association of Local Councils for advice and/or training if required. Clerk is a member of the Society of Local Council Clerks for advice and/or training if required. Financial Regulations, Councillor Code of Conduct, publication scheme and Standing Orders in place and reviewed annually. Statement of Accounts approved annually by Council. Weekly Staff meetings in place to continually monitor risk. 	AUTUMN 2024

RISK MANAGEMENT REVIEW - March 2024

SUBJECT	RISK(S) IDENTIFIED	LIKELIHOOD	MANANAGEMENT / CONTROL OF RISK	REVIEW
			 Staffing structure in place, providing a long term arrangement for the position of Town Clerk All other relevant policies in place and reviewed by staff and Councillors. 	
Computer Systems / ICT Failure	Services at risk. Loss of data and valuable records.	LOW	 All data and systems continually backed up. Business interruption insurance ICT support able to retrieve lost information via an administrative override of system if required. ICT maintenance and support contract with local computer specialist. Business interruption insurance in place. All computer systems annually PAT tested as/if required. 	AUTUMN 2024
	Inefficient use of resources	MEDIUM	 Council Action plan in place and reviewed annually Earmarked reserves reviewed annually. Monthly Budget Monitoring between Clerk and RFO meeting in place. Monthly Finance and General Purposes Committee meetings. Quarterly budget monitoring reports to Finance Committee. Budget setting timetable in place. Precept set at a level to account of current and future service requirements. 	
	 Objectives not identified / achieved 	MEDIUM		
Forward planning / resources	 Insufficient resources to deliver objectives 	MEDIUM		AUTUMN 2024

RISK MANAGEMENT REVIEW – March 2024

SUBJECT	RISK(S) IDENTIFIED	LIKELIHOOD	MANANAGEMENT / CONTROL OF RISK	REVIEW
Legislation Changes / Partnership working with Somerset Council	Additional services devolved to Parish / Town Councils Poor relationship / communication with Somerset Council affecting services	HIGH	 £75,000 budgeted in 2024/25 budget to address Devolution Costs. Access to SC asset lists and costs for service provision and intervals to serve as reference for devolution negotiations and/or S114 notice issued on SC. Town Council aware of all assets and services provided by SC and is aware on how these services may be affected in the event of a S114 notice. Every disbursement has an identifiable power to spend including the obtaining and running of assets and services. Regular, established communication with assigned Somerset Council Officer for devolution negotiations. Council to be certain of all costings/liabilities and associated information and costs before committing to any asset or service devolution agreement. Ongoing communication with Somerset Council via 	AUTUMN 2024
			Local Community Network meetings and Biweekly Somerset Council Clerks meetings.	

RISK MANAGEMENT REVIEW - March 2024

SUBJECT	RISK(S) IDENTIFIED	LIKELIHOOD	MANANAGEMENT / CONTROL OF RISK	REVIEW
			 Regular communication with neighbouring Councils including continued engagement with Local Community Network groups. Support network of Somerset Clerks in place with regular professional communication channel in place. Town Council is a member of Somerset Association of Local Councils for advice and/or training if required. Clerk is a member of the Society of Local Council Clerks for advice and/or training if required. Somerset Council Asset and service devolution policy framework in place. 	
Control of income and expenditure.	Misappropriation of funds by staff or councillors	LOW	 Delegated payment powers to Clerk and RFO as required. All payments over £1,500 recommended by Finance committee and approved by Full Council. Bank reconciliations signed off by councillors Suppliers paid by direct debit or standing approved by council annually and reviewed as required. Staff salaries approved by council annually and reviewed as required. Quarterly internal Councillor account checks by Councillors who are not signed dignitaries. All income reported to Finance and General Purposes Committee and Council. Fidelity guarantee insurance in place. Payments over £500 published on website. 	AUTUMN 2024

RISK MANAGEMENT REVIEW - March 2024

SUBJECT	RISK(S) IDENTIFIED	LIKELIHOOD	MANANAGEMENT / CONTROL OF RISK	REVIEW
Financial record	 Financial records are incomplete or inaccurate 	LOW	 Financial records are maintained using RBS Omega software. Councillor spot check of financial records and sign off. 	AUTUMN
keeping	 VAT not recovered correctly 	LOW	 Suitably qualified staff in post. Fidelity guarantee insurance in place. Procedures regularly reviewed by Internal Auditor. 	2024
Cash Plus – Pre- paid card	 Misappropriation of funds by staff 	LOW	 Limited maximum available balance. Card locked in safe and only issued for use as necessary. Card signed in and out by staff when used with records keeping system in place. Fidelity guarantee insurance in place. 	AUTUMN 2024
Challenges by Members of the Public and employee disputes	 Excessive staff time spent on additional/unexpected requests. Financial Claims against the Council. 	MEDIUM	 Commitment to account transparency on website for access and availability to information. Every disbursement has an identifiable power to spend. Accurate minute taking with accurate advice provided relating with identifiable powers associated and clear resolutions recorded. Town Council is a member of Somerset Association of Local Councils for advice and/or training if required. Clerk is a member of the Society of Local Council Clerks for advice and/or training if required. Financial Regulations, Councillor Code of Conduct, publication scheme and Standing Orders in place and reviewed annually. 	AUTUMN 2024

RISK MANAGEMENT REVIEW - March 2024

SUBJECT	RISK(S) IDENTIFIED	LIKELIHOOD	MANANAGEMENT / CONTROL OF RISK	REVIEW
			 Membership of professional HR service allowing for access to advice and guidance as required. Probation period in place for new staff. Employee contracts in place and comply with relevant laws and legislations. Appropriate training of staff where required/identified. All associated employment policies in place and reviews annually. Occupational risk assessments in place and reviewed as required. Staff performance and welfare reviews in place via monthly manager one to ones. Health and safety boards in place across all sites, allowing staff with access to accident/hazard reporting and all related health and safety information. Health and safety boards reviewed, updated and documents replenished as required. 	

RISK MANAGEMENT REVIEW – March 2024

SUBJECT	RISK(S) IDENTIFIED	LIKELIHOOD	MANANAGEMENT / CONTROL OF RISK	REVIEW
SUBJECT	 Council does not fulfil its duties and obligations 	HIGH	 Staff training provided as required. Staff aware of Legal Powers and Duties and the statutory provisions in which they relate. New staff induction and training programme in place and carried out by all new staff. Refreshers available as required. New Councillor induction and training package in development. Additional training of Councillors and staff as required. Monthly Full Council meetings held. Appointment of qualified and experienced Internal Auditor. Audit reports considered by Finance and General Purposes committee and required actions but in place Membership of Somerset Association of Local Councils for advice if required. Financial Regulations, Councillor Code of Conduct, publication scheme and Standing Orders in place and reviewed annually. Statement of Accounts approved annually by Council. Weekly Staff meetings in place to continually monitor risk. Staffing structure in place, providing a long term arrangement for the position of Town Clerk All other relevant policies in place and reviewed by staff and Councillors. 	AUTUMN 2024
Compliance with law and Proper Practices	Council exceeds its powers	HIGH		

RISK MANAGEMENT REVIEW – March 2024

	Staff put at risk through unsafe working environment	MEDIUM	 Health and Safety Policy in place and reviewed as required. Lone Working Policy and risk assessment in place, both reviewed annually As part of business safe contract with peninsula, a yearly health and safety audit takes place and findings reported to Council, with necessary required actions taken. Staff training recording matrix in place, identifying all staff certification, dates obtained and expiry dates. Probation period in place for new staff. 	
	 Staff put themselves and others at risk through inappropriate working practices 	MEDIUM		
Employees	Staff not fulfilling the roles to which they have been appointed	MEDIUM	 Employee contracts in place and comply with relevant laws and legislations. Appropriate training of staff where required/identified. Peninsula Business Safe system used to store risk assessments and offer professional support and guidance when required. Employers liability insurance in place. Equipment and machinery regularly maintained as per manufacturer specification with documented maintenance records. Budget for identified training needs in place. Town Council Asset register in place. Reviewed and updated as required. Staff performance and welfare reviews in place via monthly manager one to ones. Health and safety boards in place across all sites, allowing staff with access to accident/hazard 	AUTUMN 2024

RISK MANAGEMENT REVIEW – March 2024

			 reporting and all related health and safety information. Health and safety boards reviewed, updated and documents replenished as required. All Risk Assessments are current and reviewed as required, with automated review emails sent out by business safe system when a review is due. New Risk Assessments created as/when required for new tasks. All relevant employment policies in place and reviewed as required. 	
Buildings (General)	Public / staff at risk through use of unsuitable / unsafe buildings and working practices	MEDIUM	 Council owned property inspected regularly. All Council owned/occupied buildings have a current Electrical safety inspection certificate. All Council owned/occupied buildings have a current Fire Risk assessment in place. All Council owned/occupied buildings are subject to weekly compliance checks such as legionella, fire escapes, fire call points etc. and findings recorded. All required buildings have fire extinguishing media in place and inspected annually by certified contractor. Buildings insurance/public liability insurance in place. Risk assessments for council tasks associated with buildings in place and updated as required. All required electrical equipment subject to annual Portable Appliance Testing certification by certified contractor. 	AUTUMN 2024

RISK MANAGEMENT REVIEW – March 2024

Computer Systems / ICT Failure	Services at risk. Loss of data and valuable records.	LOW	 All data and systems continually backed up. Business interruption insurance ICT support able to retrieve lost information via an administrative override of system if required. ICT maintenance and support contract with local computer specialist. Business interruption insurance in place. All computer systems annually Portable Appliance Testing certification by certified contractor as/if required. 	AUTUMN 2024
Vehicles	Public / staff at risk through use of unsuitable / unsafe vehicles	MEDIUM	 Vehicles inspected daily prior to use, using inspection proforma, accessible via mobile phone. All reports saved digitally and centrally. Faults actioned as required. All fleet vehicles serviced, and MOT checked yearly. Vehicle replacement programme in place with appropriate ear marked budget available. Vehicles insurance/public liability insurance in place. 	AUTUMN 2024

RISK MANAGEMENT REVIEW – March 2024

		 Staff training recording matrix in place, identifying all staff certification, dates obtained and expiry dates. Appropriate training of staff where required/identified. Employee driver licence information obtained annually and information held on personal file Drivers handbook in place and available to all required staff. All necessary risk assessments in place and updated as required. All amenities associated equipment visually 	
Public / staff at ris through use of unsuitable / unsaf equipment	MEDILIM	 All amenities associated equipment visually inspected prior to use. Clear Fault reporting system in place. Detailed safety inspection of equipment carried out regularly. Equipment and machinery regularly maintained with documented maintenance records. Town Council Asset register in place. Reviewed and updated as required. MTC equipment contains a unique Asset tag number. Equipment replacement budget in place. Employee insurance/public liability insurance in place. Staff training recording matrix in place, identifying all staff certification, dates obtained and expiry dates. Appropriate training of staff where required/identified. 	AUTUMN 2024

RISK MANAGEMENT REVIEW – March 2024

Play Areas	Public at risk through use of unsuitable /	MEDIUM	 All required electrical equipment subject to annual Portable Appliance Testing certification by certified contractor. Risk assessments in place and updated. All equipment inspected weekly by trained staff with site specific proformas filled in and filed appropriately. Clear Fault reporting system in place. Ability to undertake minor repairs in house with access to fencing/barriers for unsafe equipment as required. Annual inspection carried out by ROSPA and insurance provider. 	AUTUMN 2024
	unsafe equipment		 Equipment replacement budget amount established through weekly inspection findings and in place for 2024/25. Public liability insurance in place. Risk assessments in place and updated as required. 	
Cemetery	 Public / staff at risk if site is unsafe or through unsafe buildings and working practices 	MEDIUM	 All associated cemetery operations equipment inspected before use. Replacement budget for associated cemetery operations equipment in place 2023/24 Public liability and Employers insurance in place. Cemetery Operations risk assessments in place and updated as required. 	AUTUMN 2024

RISK MANAGEMENT REVIEW – March 2024

	Future service at risk due to limited available space at existing facility	HIGH	 Staff training recording matrix in place, identifying all staff certification, dates obtained and expiry dates. Memorial safety inspection testing planned for 2024. Appropriate signage in place for users of the facility All Council owned/occupied buildings have a current Electrical safety inspection certificate. All Council owned/occupied buildings have a current Fire Risk assessment in place. All required electrical equipment subject to annual Portable Appliance Testing certification by certified contractor. Budget set aside for ongoing facilities improvement Earmark reserve created setting aside funds for cemetery extension / new cemetery. Ongoing communication with ICCM regarding statutory duties and possible options relating to available burial space within parish boundaries. Representations to be made to local planning authority to identify suitable land for cemetery extension/new cemetery. Buildings insurance/public liability insurance. 	
Offices	Public / staff at risk through use of unsuitable / unsafe buildings and working practices	MEDIUM	 Employee insurance/public liability insurance. Risk assessments in place and updated as required. Out of hours contact information is current, reviewed and updated as required. 	AUTUMN 2024

RISK MANAGEMENT REVIEW – March 2024

	 Public / staff at risk through use of unsuitable / unsafe equipment 	MEDIUM	 Security and fire alarm systems in place and regularly maintained. All required electrical equipment subject to annual Portable Appliance Testing certification by certified 	
	Future service at risk due to short term lease in place on existing offices	HIGH	 One year extension to existing lease negotiated 2024. Offices Task and Finish Group established with ongoing investigation to identify permanent premises. Earmark reserve created setting aside funds for new offices. Buildings insurance/public liability insurance. All Council owned/occupied buildings have a current Electrical safety inspection certificate. All Council owned/occupied buildings have a current Fire Risk assessment in place. CCTV System in place for staff and public safety. 	
	Risk of underutilisation of facility	MEDIUM	 Significant customer base established. Promotion officer appointed to manage facility. Contingency built into revenue budget to support running costs. 	
Community Building	Ongoing costs higher than expected	MEDIUM	 Out of hours contact information is current, reviewed and updated as required. Security and fire alarm systems in place and regularly maintained. 	AUTUMN 2024
	Risk to potential users of the facility	LOW	 All required electrical equipment subject to annual Portable Appliance Testing certification by certified contractor. 	

RISK MANAGEMENT REVIEW – March 2024

Public	• Public at risk through		 Buildings insurance/public liability insurance. User/hire agreements in place. Currently fully booked with user waiting list in place Caretaker employed with established cleaning schedule and daily evening locking up routine in place. Classes and groups are required to undertake their own risk assessments for activities being undertaken including the main user, Minehead AFC. All Council owned/occupied buildings have a current Electrical safety inspection certificate. All Council owned/occupied buildings have a current Fire Risk assessment in place. All Council owned/occupied buildings are subject to weekly compliance checks such as legionella, fire escapes, fire call points etc. and findings recorded. All required buildings have fire extinguishing media in place and inspected annually by certified contractor. Buildings insurance/public liability insurance in place. Risk assessments for council tasks associated with buildings in place and updated as required. All Council owned/occupied buildings are subject to weekly compliance checks such as legionella, fire escapes, 	
Conveniences	use of unsuitable / unsafe buildings	MEDIUM	fire call points etc. and findings recorded.	AUTUMN 2024

RISK MANAGEMENT REVIEW – March 2024

	 Public / cleaning staff at risk through unsafe working practices Reputational loss due to poorly maintained facilities 	MEDIUM	 All Council owned/occupied buildings have a current Electrical safety inspection certificate. Buildings insurance / public liability insurance in place. Budget for responsive repairs in place. Earmarked reserve in place for enhancement of facilities. Risk assessments in place and reviewed. All toilets have a facility that complies with The Equalities Act with eligible key holder access only. Cleaning arrangements carried out by in house amenities team enabling for both a proactive and reactive service. Buildings insurance/public liability insurance 	
Allotments	Public at risk from unsafe facilities or through inappropriate / unsafe practices carried out by other users.	MEDIUM	 Plot holders manage their own risk beyond that which is reasonably expected of the Council. Communal areas regularly checked and maintained by amenities team. All tenancy information held centrally and securely. Allotment tenancy agreement in place. Allotment Holder Deposit Scheme in place. Regular site and plot condition reports carried out with findings reported and action taken. Unsatisfactory allotment plots follow a clear process of improvement notification. Annual invoicing system in place with more than one contact type required to ensure contact can be made. Operations Advisory group meetings take place regularly 	AUTUMN 2024

RISK MANAGEMENT REVIEW – March 2024		<u>OPERATIONAL</u>		

RISK MANAGEMENT REVIEW – SPRING 2024

SUBJECT	RISK(S) IDENTIFIED	LIKELIHOOD	MANANAGEMENT / CONTROL OF RISK	REVIEW
	 Council does not fulfil its duties and obligations 	нібн	 Every disbursement has an identifiable power to spend. Staff training provided as required. Staff aware of Legal Powers and Duties and the statutory provisions in which they relate. New staff induction and training programme in place 	
Compliance with law and Proper Practices	Council exceeds its powers	HIGH	 and carried out by all new staff. Refreshers available as required. New Councillor induction and training package in development. Additional training of Councillors and staff as required. Monthly Full Council meetings held. 12 monthly Calander of meetings created and approved at Annual Town Council Meeting in May. Appointment of qualified and experienced Internal Auditor. Audit reports considered by Finance and General Purposes committee and required actions but in place Town Council is a member of Somerset Association of Local Councils for advice and/or training if required. Clerk is a member of the Society of Local Council Clerks for advice and/or training if required. Financial Regulations, Councillor Code of Conduct, publication scheme and Standing Orders in place and reviewed annually. Statement of Accounts approved annually by Council. 	AUTUMN 2024

RISK MANAGEMENT REVIEW – SPRING 2024

			 Weekly Staff meetings in place to continually monitor risk. Staffing structure in place, providing a long term arrangement for the position of Town Clerk All other relevant policies in place and reviewed by staff and Councillors. 	
Legislation Changes / Introduction of new Unitary Authority	 Establishment of a new Unitary Authority could impact on services / responsibilities Poor relationship / communication with new Authority affecting services 	HIGH	 £75,000 budgeted in 2024/25 budget to address Devolution Costs. Access to SC asset lists and costs for service provision and intervals to serve as reference for devolution negotiations and/or S114 notice issued on SC. Town Council aware of all assets and services provided by SC and is aware on how these services may be affected in the event of a S114 notice. Every disbursement has an identifiable power to spend including the obtaining and running of assets and services. Regular, established communication with assigned Somerset Council Officer for devolution negotiations. Council to be certain of all costings/liabilities and associated information and costs before committing to any asset or service devolution agreement. Ongoing communication with Somerset Council via Local Community Network meetings and Biweekly Somerset Council Clerks meetings. Regular communication with neighbouring Councils including continued engagement with Local Community Network groups. 	SUMMER 2024

RISK MANAGEMENT REVIEW – SPRING 2024

			 Support network of Somerset Clerks in place with regular professional communication channel in place. Town Council is a member of Somerset Association of Local Councils for advice and/or training if required. Clerk is a member of the Society of Local Council Clerks for advice and/or training if required. Somerset Council Asset and service devolution policy framework in place. 	
SUBJECT	RISK(S) IDENTIFIED	LIKELIHOOD	MANANAGEMENT / CONTROL OF RISK	REVIEW
	 Council meetings not held regularly and conducted properly 	LOW	 Every disbursement has an identifiable power to spend. Staff training provided as required. 	
	 Council business not properly recorded 	LOW	Staff aware of Legal Powers and Duties and the statutory provisions in which they relate. Council practices appropriately advertised and appropriately advertised and appropriately.	
Council Meetings	Decisions not implemented	MEDIUM	 Council meetings appropriately advertised and open for the public to attend. Monthly Full Council meetings held. 12 monthly Calander of meetings created and approved at Annual Town Council Meeting in May. Appointment of qualified and experienced Internal Auditor. Councillors receive Agendas and relevant document information within statutory required timeframe. Agendas and minutes published on website. 	AUTUMN 2024

RISK MANAGEMENT REVIEW – SPRING 2024

			 Financial Regulations, Councillor Code of Conduct, publication scheme and Standing Orders in place and reviewed annually. Standing Orders are upheld when undertaking Council business in meetings. Decision follows up/action monitoring system in place. Accurate minute taking with accurate advice provided relating with identifiable powers associated and clear resolutions recorded. Town Council is a member of Somerset Association of Local Councils for advice and/or training if required. Clerk is a member of the Society of Local Council Clerks for advice and/or training if required. Council meetings held in public unless qualification to exclude public under the Admission to Meetings Act 1960 with qualifying reason(s) minuted. 	
Councillors	Councillors acting improperly or unlawfully	MEDIUM	 Financial Regulations, Councillor Code of Conduct, publication scheme and Standing Orders in place and reviewed annually. Councillors must complete a Register of Interests and are expected to keep it updated as required. Agenda item at all meetings for Councillors to declare interest. New Councillor induction and training package in development. Additional training of Councillors and staff as required. 	SUMMER 2024

RISK MANAGEMENT REVIEW – SPRING 2024

			 Town Council is a member of Somerset Association of Local Councils for advice and/or training if required. Clerk is a member of the Society of Local Council Clerks for advice and/or training if required. 	
	 Inefficient use of resources 	MEDIUM	 Council Action plan in place and reviewed annually Earmarked reserves reviewed annually. Monthly Budget Monitoring between Clerk and RFO meeting in place. Monthly Finance and General Purposes Committee 	
Forward	Objectives not identified / achieved	MEDIUM		
planning / resources	 Insufficient resources to deliver objectives 	MEDIUM	 Monthly Finance and deficial rulposes committee meetings. Quarterly budget monitoring reports to Finance Committee. Budget setting timetable in place. Precept set at a level to account of current and future service requirements. 	AUTUMN 2024