



CUSTOMER COMMENT/COMPLAINT FORM – ADA

Pee Dee Regional Transportation Authority 313 S. Stadium Rd Florence SC 29506

All personal details remain CONFIDENTIAL

Thank you for taking the time to share your experience aboard PDRTA and your input helps us provide better service. Upon completion, please email your form to ccrowley@pdrta.org or mail to the address listed above. Your report will be reviewed by our Safety & Training Director, Cindy Crowley, and given appropriate management follow-up. To contact her directly, you may call (843)519-0994 or email ccrowley@pdrta.org. You can also mail us at the address above.

Para solicitar una copia del Formulario de Queja (ADA) en español, por favor envíe un correo electrónico a: ccrowley@pdrta.org

*Name of Person Making Comment/Complaint _____

*Address _____

*Contact Numbers _____ Email _____

COMPLAINT DETAILS

Date of Incident _____ Time _____

Location of Incident _____

Summary of Comment/Complaint:

Action Taken:

Signature: _____ Date _____

This form is for ADA related issues only. Please use this form only to report your actual experience using PDRTA's services. If you have a suggestion, opinion, or other comments, please give us a call at (843)665-2227 ext 2 or contact us at www.pdrta.org

"Thanks for letting us serve you!"