



Pee Dee Regional Transportation Authority
313 S. Stadium Rd
Florence SC 29506

CUSTOMER COMMENT/COMPLAINT FORM – ADA

All personal details remain CONFIDENTIAL

Thank you for taking the time to share you experience aboard PDRTA. Your input helps us provide better service. Your report will be reviewed by both our Human Resources Manager and our Safety & Training Manager and given appropriate management follow-up. To contact us directly you may call 843-519-0884 or email adixon@pdrta.org.

You may also mail us at the address above.

*Name of person making Comment/Complaint: _____

*Address: _____

*Contact Numbers: _____ Email: _____

COMPLAINT DETAILS

Date of incident: _____ Time: _____

Location of Incident: _____

Summary of Comment/Complaint:

Action Taken:

Signature: _____

Date: _____