

WESSEX RECYCLING - PRIVACY NOTICE

At Wessex, we take privacy very seriously and are currently updating all our records and processes to ensure that we are fully meeting the data protection standards introduced by the General Data Protection Regulation (GDPR) on 25 May 2018.

We are registered as data processors with the Information Commissioner's Office (ICO).

The categories of information that we may collect, hold and may share include:

- personal information (such as name, address, date of birth)
- characteristics (such as ethnicity, language, nationality, country of birth).

The lawful basis on which we use this information

We collect and use information under the following lawful bases established by the GDPR.

- **Legitimate interests:** the processing involves using your data in ways you would reasonably expect and which have a minimal privacy impact.
- **Legal obligation:** the processing is necessary for us to comply with the law (submitting data to Government Departments for example).

Who we share information with

We sometimes share information with:

- local authorities
- suppliers and contractors
- government departments

Why we share information

We do not share information with anyone without your consent unless the law and our policies allow us to do so.

We are required to share certain data with official bodies (such as HMRC or the Department for Work and Pensions (DWP)) on a statutory basis.

Data collection requirements

To be granted access to any information we hold, organisations must comply with strict terms and conditions covering the confidentiality and handling of the data, security arrangements and retention and use of the data.

We do not keep data for any longer than necessary and do not allow its use for any purpose other than that for which it has been collected. Should new processes be introduced into the organisation or innovative uses of the data we hold, you will be kept informed at each stage.

Requesting access to your personal data

Under the GDPR, you have the right to request access to information about you that is held by this organisation. To make a request for your personal information, contact our Data Protection Officer who will deal with the request within 30 days.

You also have the right to:

- object to processing of personal data that is likely to cause, or is causing, damage or distress
- prevent processing for the purpose of direct marketing
- object to decisions being taken by automated means and
- in certain circumstances, have inaccurate personal data rectified, blocked, erased or destroyed.

If you have a concern about the way we are collecting or using your personal data, we request that you raise your concern with our Data Protection Officer in the first instance. This does not affect your right to complain to the Information Commissioner's Office (ICO) (ico.org.uk).

Direct marketing

As detailed above, Wessex Recycling will only use your personal information to administer your account and to provide the products and services you have requested from us.

However, from time to time, we may like to contact you with details of other services we provide. If you consent to us contacting you for this purpose, please tick to say how you would like us to contact you:

Post Email Telephone Text message Automated call

NB: If you prefer not to be contacted with this information then please leave all five boxes unticked.

Your account

The following link will take you to your account [insert link] where you may need to give your username and password. We have added a section (under "Account settings") which lists our uses of your data, indicates who can see your details and confirms where you have given permission in this regard.

This section also allows you to view and manage your security settings and consent preferences and reminds you of your rights to:

- access your personal data
- request the removal of data which is no longer relevant or being used
- change or withdraw consent at any time.