PROGRAM OUTCOMES

PEOPLE MANAGEMENT
FOUNDATIONS

As part of the 'Learn' series of programs, this program consists of 3 months of consecutive learning, meaning 2 hours of learning every week for 12 weeks. This program is designed for participants to learn to identify what causes the conflicts that lead to communication & behavioral issues within their teams. Finally, participants will learn how to bring it all together to manage others in an environment that builds success in others.

1 PROGRAM INTRODUCTION
Familiarize yourself with online platform, course layout, & materials.

2 IDENTIFY YOUR ORGANIZATION
Identify the starting point of your organization, in 5 key areas,

3 NATURAL TEMPERAMENT STYLES
Understanding your styles and how they interact with others is the first step to working with others' behaviours and reducing conflict.

4 IDENTIFY MANAGEMENT STYLE
Learn your management styles, strengths and weaknesses and how to manage opposite styles with empathy.

5 CONNECT & COMMUNICATE
Identify communication styles, understand non-verbal ques & engage with others, using connecting principles

6 MAPPING MANAGEMENT SYTLES
Build an adaptable management style for each temperament of your teams; map out motivation, communication tools and values.

7 FUNCTIONAL SKILL MAPPING
Develop an inventory of the innate function skills your team has; compare them to job skills and duties. Who matches?

8 CONFLICT MANAGEMENT
Develop conflict management skill and how to find common ground

9 JOB CLARIFICATION
Identify who really does what at work and does it match their innate skills

10 COACHING & MENTORING
Learning coaching skills and ways that you can improve the staff experience.

11 CONTAGIOUS ATTITUDE
Your culture is determined by your staff's attitudes, how to improve the attitude

12 PEOPLE MANAGMENT GOALS
Develop goals to know your managing people in the right direction and steps for checking